



Touch the Heart

Developing a Positive Safety Culture within the LTHE Workforce

TTH is our initiative aimed at introducing best practices within the LTHE workforce. Specifically targeted towards site workmen, contractors and project managers, TTH obtains feedback from on-site personnel on HSE related matters.

A Company is known by its People

Each session of TTH lasts for less than 15 minutes and is conducted in an open and casual manner. Only 5-15 workers per session allows for a richer and effective interaction.

Discussions primarily focus on HSE issues such as labour welfare, transport, hygiene, drinking water facilities, camp issues, lessons learnt, best practices etc. A report is prepared for each session and appropriate actions are taken.

Recently, MFF Kattupalli conducted 61 TTH sessions. These sessions helped the workmen open up about their on-site and camp concerns. Once effective steps were taken to solve their grievances, there was a visible change in their attitude towards safety.

Frequency

One session per week for each contractor. Almost 95% of the sessions conducted on Saturdays.

Separate discussions for contractors, supervisors, and project managers.

KPI

Initial target set at 50% of the total workforce (Estimated to be 1,000 personnel).

TTH conducted for 585 workmen from the date of project commencement (58.5% of the workforce; 8.5% more than the initial target).

OUTCOME

Improved discipline and compliance with safety requirements were observed among the workforce. TTH sessions played a major role in achieving 1.5 million safe man-hours without LTI at L&T MFF Kattupalli.